



RAY & POYNOR PROPERTIES

New Company Procedures Regarding COVID 19

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A Message From Ray & Poynor Regarding COVID 19

At Ray & Poynor Properties, we understand there is a vital need for many to purchase and sell homes amidst the pandemic. Real estate services are considered an essential business in Alabama, but please be assured that we are making every attempt to do things virtually whenever possible. Our priority is the health and safety of our clients and communities, during these uncertain times, we're doing our part to help prevent the spread of COVID-19.

New Company Procedures to Prevent Spread of COVID-19

- ◆ Practice of social distancing (staying at least six feet away from other people)
- ◆ Cleaning and sterilizing frequently used office areas and equipment
- ◆ Conducting sales meetings virtually
- ◆ Requesting agents drive in separate vehicles for any showings
- ◆ Providing safety kits to clients including mask, gloves and hand sanitizer
- ◆ Office body temperature checking with hands-free device

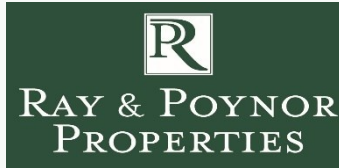
If you would like a complimentary safety kit mailed to your home, contact us.

We can be reached via email at info@raypoynor.com or call us at 205.879.3036. Mailing should take two or three business days to receive.

If you would like one immediately you can contact us from your car (in our parking lot) and we will deliver to your car.

**All safety kits are packaged while wearing gloves and mask*





Regarding Safety Gloves

Ray & Poynor Properties provide either Vinyl or Nitrile gloves that are powder-free. We do not use Latex gloves since many people are allergic to Latex.

Why use powder free gloves?

Gloves that are powder-free reduce the cause of allergies by lowering protein and chemical content. In addition, powder-free gloves are 'cleaner' to use than powdered gloves, since they do not leave any residue on clothing or other surfaces.

What is a Vinyl Glove?

A vinyl glove is a glove made from a synthetic material composed of polyvinyl chloride and plasticizers that softens the material. These gloves are allergy free and an alternative to wearing a latex glove if you have a latex allergy. Vinyl gloves are a good multi-purpose glove for general use and activities that do not require the highest degree of tactile precision. Vinyl gloves do not fit like a latex glove, they have a looser fit.

What is a Nitrile Glove?

A nitrile glove is a synthetic glove which exhibits rubber-like characteristics. It has much of the same flexibility, tensile strength, and durability as a latex glove. Nitrile gloves are also protein free and allergy free. These gloves are a great alternative to the latex glove for people with latex allergies. Nitrile gloves are more durable than latex and vinyl and provide protection against petroleum-based products.

When using gloves provided please remember the following

- Be aware that sharp objects can puncture medical gloves.
- Always change your gloves if they rip or tear.
- After removing gloves, wash your hands thoroughly with soap and water or alcohol-based hand rub.
- Never reuse medical gloves.
- Never wash or disinfect medical gloves.
Never share medical gloves with other users.

Regarding Safety Mask

Ray and Poynor Properties provides a single-use medical face mask. These masks are often blue with white borders. They fit loosely across your nose and mouth .

When using safety mask provided please remember the following

Before putting on a mask, clean hands with alcohol-based hand rub or soap and water.
Never reuse the mask.

- Never wash or disinfect the mask.
- Never share mask with other users.
- To remove the mask: remove it from behind (do not touch the front of mask); discard immediately in a closed bin; clean hands with alcohol-based hand rub or soap and water. These masks shield against the large droplets that come from a sick person's cough or sneeze, but they are too loose to protect against all germs. They cannot block the tiniest particles that may carry coronavirus.

Regarding Hand Sanitizer

Ray & Poynor Properties provides hand sanitizer in either liquid spray or gel form. The liquid spray contains an alcohol content of 80% by volume (vol/vol). The gel sanitizers we provide contain at between 62% volume (vol/vol) and up to 70% volume (vol/vol). The Center for Disease Control recommends that hand sanitizers contain at least an alcohol content of 60% volume (vol/vol).

When using hand sanitizer provided please remember the following

- Centers for Disease Control and Prevention (CDC) suggest that sanitizing the hands with gel or liquid should take about 30 seconds to sufficiently inactivate the virus. This may not always be the case in practice.
- Hand sanitizers are not as effective as washing your hands. Washing your hands thoroughly with soap and water for at least 20 seconds is a highly effective way to defend against harmful bacteria and viruses.

Regarding Safety Foot Covers

Ray & Poynor Properties provides 1 set of foot coverings in each package. Current guidance on personal protective equipment (PPE) in the context of COVID-19 does not specifically mention shoe covers. However, in the best interest of safety for our communities and clients we provide shoe covers and recommend using them when viewing a property.

Much of our information and recommendations were obtained through Alabama's current recommendations for COVID19 procedures and The Centers for Disease Control.

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